

IN SIMPLE LANGUAGE

REPORT

[graz.at/
jugend_familie](https://graz.at/jugend_familie)

GRAZ

What is a report to the Child and Youth Welfare Service



Sometimes, people are concerned about the welfare of a child they know and send a report to the Child and Youth Welfare Service. Such a report is important information for the Child and Youth Welfare Service.

When the Child and Youth Welfare Service knows that there are concerns about a child's welfare, we can help.

Who can send a report?



Anybody who is concerned or worried about the welfare of a child can send a report.

The report can be made anonymously. This means that the person making the report does not have to give their name

For some groups of people it is mandatory to make a report when they are worried about a child's welfare. For example, people working in schools, kindergartens, or hospitals.

This is required by law.

What does the report mean for you



When the Child and Youth Welfare Service has received a report concerning your child,

- a social worker will contact you and talk to you and your child about the information in the report.

The Child and Youth Welfare Service has to follow up on the report. Then the Child and Youth Welfare Service will decide if your family needs advice and support.

Please cooperate with the Child and Youth Welfare Service. It is very important for them to hear your views.

The primary goal of the Child and Youth Welfare Services is to ensure that your child grows up in a caring and healthy environment.

The Child and Youth Welfare Service does not pass on any information that it receives to other people; all information is strictly confidential. Find out more about data protection on the internet at graz.at/datenschutz

We offer support where this is necessary.

We talk with you and your child about next steps.



What are the **next** steps?



Scenario 1

The Child and Youth Welfare Service finds that there is no ground for concern about your child's welfare and that everything is fine. In this case, they will tell you that the matter is closed.

If you decide that assistance from the Child and Youth Welfare Service would be helpful, we will of course support you.

Scenario 2

The Child and Youth Welfare Service finds that you and your child will benefit from some support:

In this case, the Child and Youth Welfare Service will offer to help.

The Child and Youth Welfare Service will only provide this support if you want it. You can end the support at any time.

Scenario 3

There is reason to worry about your child's welfare. In this case, the Child and Youth Welfare Service will have more meetings with you and your child and your cooperation is needed.

**An assessment of
endangerment will be
made. The social worker
will discuss this with you.**

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